



Start College Now FAQs

Q: I received a bill from NWTC. I thought my high school was paying for the course?

A: If registering by phone or online, a class schedule showing an amount due is automatically printed and sent to your home. Please disregard the invoice attached to this class schedule. Our bills are now electronic, if you feel that you have received an e-bill in error, it is best to follow up with the Dual Credit Specialist to ensure the billing is correct at NWTC. Timing is most likely the issue and this can be resolved quickly.

Q: I missed the registration. How do I sign up for the classes I have been approved to take by my high school?

A: When Start College Now students attend registrations session during the regular high school day at school. If unable to attend, after open registration, you can sign up for courses three ways:

1. Online - Log into your my.nwtc account
2. Phone - Contact the NWTC Call Center at 920-498-5444
3. In person – at any NWTC location

Q: Is there a chance that I would not be able to take some of the courses I have listed on my application?

A: Yes. There are some programs at NWTC that do not allow high school students in their courses. If you are questioning whether you can take the course, please contact the Dual Credit Specialist and they will be able to provide you with some courses that you would be eligible to take. Late registrations are sometimes an option if programs students do not fill all seats in the class. Decisions are made on a case by case basis.

Q: What do I do if I cannot take the courses I received approval from my school district?

A: Contact your high school counselor as soon as possible to see if there are some other courses that you could take. You will want to work with your high school counselor to see if they can assist with a schedule change or find some alternative classes that you can take. When applying to Start College now you have the option to choose alternate courses as well. If your original classes are not an option, you can enroll in the approved alternates.

Q: I have a NWTC Regional Center that is close to my high school. Can I take courses there or do I have to go to the main campus in Green Bay?

A: You can take college courses at the Green Bay, Marinette, or Sturgeon Bay campuses. You may also enroll at any of the NWTC Regional Learning Centers or take courses online. Please visit www.nwtc.edu for more information on Regional Centers.

Q: What if I am not approved for Start College Now courses, but I would like to take a course at NWTC?

A: Even if you are not a Start College Now student, you can still take courses at NWTC with parent permission. You would be required to pay for the course and textbooks on your own. If you are interested in taking courses, get in touch with a Career Coach to discuss your options.

Q: Will my grades stay on my college transcript?

A: Yes, the courses you take as a Start College Now student will permanently remain on your NWTC transcript. If you choose to attend another college after high school, you can ask to have those credits evaluated for credit at the college you plan to attend.

Q. What if I fail a course?

A. Grades earned remain on your transcript. Earning a failing grade impacts financial aid. Check your district policy for other potential consequences of failing.

Q: How do I transfer my credits to a college other than NWTC?

A: You will need to request an official NWTC transcript be sent to the college you wish to attend. The next school you attend will determine whether they will accept NWTC credits. It is always up to a receiving institution as to how credits are accepted.

Q: What if I am struggling with my NWTC course?

A: Contact your instructor, counselor, or Dual Credit Specialist to discuss future strategies for success in your course(s). Start College Now students are eligible to take advantages of NWTC's free tutoring, coaching, and advising. Students and instructors can make referrals through Starfish to set up these services.

Q: Does registering for a Start College Now course mean I am accepted into a program at NWTC?

A: No. In order to be accepted to a program at NWTC, you will need to fulfill the admissions requirements and submit an application. Please contact your high school counselor or and Academic Advisor at NWTC to learn more about getting started in a program.

Q: What do I do with my books from my Start College Now course(s) at the end of the semester?

A: Check with your counselor. The books were paid for by your high school and should be returned to your high school upon completion of your course(s).